

Report of Elected Member Visit to Front-line Service within Children's Services



| |
|---|
| Individual(s) visiting setting: |
| Author of report: Cllr Daniel Naughton |
| Date of Visit: 10/10/2023 |
| Date of Report: 19/12/2023 |
| Date reported to Corporate Parenting Advisory Committee: 22/01/2024 |
| Location and Name of Service/ Team visited: St Teilos High School |
| General description of visit – e.g. number of staff (approx) involved in meeting visitor; number spoken to and engaged in discussion; whether the visit involved service users and/or carers, how did the visit look, The visit was mainly meeting the headteacher Mr Loynd who took us on a tour of the School where we meet some of the staff and students of the school . I was able to see how the school talked and supported its student population including having a more tailored support for students which might more complex learning needs |
| Feedback on the service – Positive/ Negative It was positive to see the needs of the children come first and understanding that what works for some students will not work for all. The School does not undertake a punishment and rewards system . Which I think is an interesting idea the school instead focusing on giving out encouragement to the students . I found it was positive that the school keeps its expelled students on campus with a newly built section where they can still support them in the school setting . |
| Any other Comments |

Report of Elected Member Visit to Front-line Service within Children's Services



| |
|--|
| Individual(s) visiting setting: Sarah Merry |
| Author of report: Sarah Merry |
| Date of Visit: 8/12/23 |
| Date of Report: 12/12/23 |
| Date reported to Corporate Parenting Advisory Committee: |
| Location and Name of Service/ Team visited: Bright Sparks, County Hall – awards ceremony |
| General description of visit – e.g. number of staff (approx) involved in meeting visitor; number spoken to and engaged in discussion; whether the visit involved service users and/or carers, how did the visit look, Staff had made a big effort to make the committee rooms look spectacular so that the children and families felt special. Outside they also provided a red carpet and a photograph area. There was also a quiet area for any children who needed to withdraw and a good selection of food was provided. It was hard to talk to others as it was quite loud – but people seemed to be having a good time. Awards were given out across the board and for different achievements and every child who was nominated for an award received something. The Bright Sparks compered and it felt very much as if they were driving the event. Cllr Lister and myself both gave out an award and I hope everyone had an amazing time. The team and Bright Sparks had worked very hard |
| Feedback on the service – Positive/ Negative My only slight issue was the noise of the music but that is probably my age! Everyone seemed to be having a great time so a big thank you to everyone. |
| Any other Comments I genuinely worried that the event wouldn't feel as special as in City Hall but as a |

venue it looked spectacular.